This is the privacy policy of Natural Stone and Garden Leisure Ltd, trading as Love Stone, registered in the UK Company Number 7976015, VAT Number 134350639.

At Love Stone, we are committed to safeguarding the privacy of visitors to our website. Please read the following policy to understand how we use your personal data.

We can be contact at:

Email: <u>info@lovestoneuk.com</u> This e-mail address is being protected from spambots. You need JavaScript enabled to view it

We do not collect the email address of visitors to our Web pages, only the domain name. Our Web server automatically recognises only the consumer's domain name when visiting our Web page, and not the email address.

The email addresses of those who communicate with us via email, aggregate information on what pages consumers access or visit and information volunteered by the consumer, such as enquiries submitted through the contact form.

We use the information we collect for internal review, to improve the content of our Web page, and is used by us to contact consumers for marketing purposes. Whenever you give us personal data, you are consenting to its collection and use in accordance with our privacy policy. We do not share your personal information for any purpose without your consent unless required by law.

If you do not want to receive email from us in the future, please let us know by sending us an email to the above address.

Consumers supplying us with their telephone numbers online will only receive telephone contact from us with information regarding orders or enquiries they have placed online either via our enquiry form or direct by email.

If our use of customer information changes at any time in the future, our policy changes will be posted to our website to notify consumers of these changes. If you have any concerns about our use of your information, you should revisit our website from time to time.

Customers may prevent their information from being used for purposes other than for those which it was originally collected by calling us the number provided above, emailing us at the address above or writing to us at the address above.

## **Cookies**

A cookie is a piece of text that gets entered into the memory of your browser by a website, allowing the website to store information on a user's machine and later retrieve it. Some of Love Stone (UK) Ltd's pages use cookies so that we can better serve you when you return to the websiteite. Cookies also enable us to track and target the interests of our customers to enhance the onsite experience. Cookies are in no way linked to any personally identifiable information. If a user rejects the cookie, they may still use the website, although some areas may be functionally limited.

Most internet browsers allow the use of cookies to be enabled or disabled. For specific instructions to enable or disable cookies on your computer, please refer to the documentation for your browser software.

## **Ad Servers**

We do not partner with or have special relationships with any ad server companies.

## Links

The website contains links to other sites. We are not responsible for the privacy practices of other sites. We encourage our users to be aware when they leave our site, to read the privacy policy of other sites. This privacy policy applies to personal data collected by Love Stone, and is not responsible for the content on any other site outside this website.

## Security

We endeavour to hold all personal information securely in accordance with our internal security procedures and English law.

Unfortunately, no data transmission over the Internet or any other network can be guaranteed as 100% secure. As a result, while we strive to protect your personal information, we cannot ensure and do not warrant the security of any information you transmit to us, and this information is transmitted at your own risk.

If you feel that this site is not following the information stated in this policy, you may contact us at the postal or email addresses above or by phone on the number above.